




Circular R&C-CFA No. 221/15-16

Subject: Revision of condition of plan FMC limit from Rs. 700/- to Rs.600/- for availing add-on voice packs for offering 24 hrs. Unlimited free calls (Local + STD) to any network under broadband combo plans in selected SSAs of few Circles -reg.

- I. It has been decided by the competent authority to revise the plan FMC condition from 'Rs.700/- & above' to 'Rs.600/- & above' under DSL/FTTH Combo Broadband plans for availing add-on voice packs for making 24 hrs. Unlimited free calls (Local + STD) to any network in selected SSAs of few circles. Details are as follows:-
 - a) Add-on Voice pack of Rs. 48/- per month – for making 24 hrs. unlimited calls to any network within circle.
 - b) Add-on Voice pack of Rs. 98/- per month – for making 24 hrs. unlimited (local + STD) calls to any network in India.
 - c) The above add-on voice packs shall be available only to the Broadband users for “retail use” having Broadband combo plan with plan FMC Rs. 600/- & above.
 - d) The “retail use” is defined as follows:-
 - i. Outgoing calls should be less than 300 unique numbers in a month.
 - e) If the customer availing add-on voice packs as above, has not fulfilled the retail use condition as per para (d) above, add-on voice pack shall not be applicable and the customer will be charged as per existing broadband plan tariff. In this regard, applicability of ‘add-on’ pack will be checked on monthly basis.
 - f) The customer should be educated properly for the retail use condition as above and an undertaking to this effect shall be taken from the customers availing add-on voice packs.
 - g) The above add-on voice packs are presently available only in following SSAs/Circles on regular basis:
 - i. Jaipur SSA of Rajasthan Circle.
 - ii. Faridabad & Gurgaon SSA of Haryana Circle.
 - iii. Bhopal, Indore, Jabalpur & Gwalior SSAs of MP Circle.
 - iv. Hyderabad TD of AP/Telangana Circle.
 - v. Ahmedabad SSA of Gujarat Circle.
 - vi. Karnataka Circle.
 - vii. Ghaziabad & Noida SSAs of UP (West) Circle.
2. The Circles shall ensure to comply with all regulatory mechanism and **also update circle website.**
3. These instructions shall **be effective w.e.f. 10-03-2017 in above SSAs of concerned circles & in Karnataka Circle only.**
4. All other terms and conditions shall remain same as per earlier circulars.
5. This circular is issued based on the approval of Competent Authority in Broadband cell file No. 64-409/2016-17/BB/Tariff. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Tel. No. 011-23322064 and Fax No. 011-23734052).


AGM (T&C)-CFA

To

The CGMT, Rajasthan, Haryana, MP, AP/Telangana, Gujarat, Karnataka, UP (West) Telecom Circles.

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Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance/CA/CN/NB), BSNL.
4. All PGMs / GMs - CFA, CO BSNL.
5. All Tariff committee members [PGM (NWP-CFA)/GM (NWP-BB/PDP-CFA)/GM (Finance-CFA)], BSNL C.O.
6. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
7. GM (NWP-BB)-CFA, CO BSNL w.r.t case mark: 64-409/2016-17/BB/Tariff carrying the approval of the Competent Authority in the matter.
8. AD OL for Hindi version.
9. CGM (ITPC), Pune for necessary changes in CDR/billing systems.
10. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
11. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
12. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
13. Secretary, TRAI for information please.
14. Guard File.



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